

SpaceBound Solutions is...

...a division of SpaceBound, Inc. We are proud to be a female-owned small business specializing in the global supply of Information Technology Services, Solutions and Products. We are committed to providing services, solutions and products that meet all of your budgetary and specification needs.

CEO - Patricia Miller

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Advantage!



State of Ohio
Procurement



GSA MAS Schedule Contract #: GS35F0574Y | UEI #: MEJNNK3LRMP8 | CAGE CODE 3L4D0

IT Services and Solutions, Simplified

SpaceBound Solutions' Managed IT services allow you to outsource the IT Services and Solutions you need so you can focus on your core mission. We ensure your data is protected and take away the stress that comes with managing your IT infrastructure in-house. We provide cost-effective IT Services and align technology that fits your organization's needs. From desktop support, to the design and implementation of an improved IT infrastructure, SpaceBound Solutions has the resources to take care of our valuable clients.

We offer: Assessments, Configuration & Installation, Disaster Recovery/Backup, Mobile Device Management, Network Review, Onsite Repair, Security Assessments and Wireless Infrastructure. We also offer Physical Security Services such as Surveillance Systems, Video Intercom, Building entry Management, Gate and Access Controls, Burglar Alarm Security, Medical GPS Pendants, Environmental Sensors: Gunshot Detection - plus, Structured Cabling.

The Advantages of Working with SpaceBound Solutions

Your Trusted Source: There are no fees for kicking around an idea or an initial onsite walk-thru assessment

Personalized Solutions: One solution does not fit most. We offer tailored solutions fitting your specific needs. Whether it's products, services or both, we personalize a solution that is right for you and your budget

Micro and Macro Projects and Procurements: No project or product procurement is too large or too small.

Competitive Pricing: We are committed to long-term relationships with our customers and offer highly competitive pricing to the B2B, Government and Education sectors

Dedicated Representatives: You'll receive a dedicated personal account representative who will understand your specific needs and budgetary requirements. And yes, we are more than happy to come to you.

Technical Support: Our in-house support and technical assistance team will respond within 24 hours or sooner

Customer Service: Need immediate assistance? With 30+ years of combined experience, your call will be answered by a U.S. based live rep prepared to provide you front-end and back-end support. Online chat operators are also ready to assist you during normal business hours

Order Processing: Processing up to 7,000 orders daily from state-of-the-art distribution centers

Quick Order Fulfillment: Tech products are shipped within 24 business hours after processing

Satisfaction Rating: We have an A+ rating with the BBB and a 3A1 with the D&B for over a decade

Solid Financials: No delays in project deadlines with \$10M working line of credit and a \$2M pre-established working line of capital with JP Morgan Chase

Net Terms: Pre-authorized net-terms

Our Partners



Past Performance

City of Menlo Park, Cleveland Public Library, Elyria Public Library, Keystone Local Schools, Hatboro-Horsham School District, Gilmour Academy, Canton Country Day School, Avon Local School District, Lorain Public School District, Holy Rosary Catholic School, Schoolhouse Learning Center, Washington State School for the Blind, School District of Oconee County School of Dreams Academy, School District of Glenwood, School District of Janesville, St. Mary's, Child Garden

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