

CAPABILITIES

SpaceBound Solutions is...

...a division of SpaceBound, Inc. We are proud to be a female-owned small business specializing in IT Services, Solutions and the global supply of over 250,000 technology products. With a commitment to superior customer service and the ability to meet the needs of its customers, SpaceBound remains a leader within the technology sector.

CEO - Patricia Miller

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IT Services and Solutions, Simplified

SpaceBound Solutions' Managed IT services allow you to outsource the IT Services and Solutions you need so you can focus on your core mission. We ensure your data is protected and take away the stress that comes with managing your IT infrastructure in-house. We provide cost-effective IT Services and align technology that fits your organization's needs. From desktop support, to the design and implementation of an improved IT infrastructure, SpaceBound Solutions has the resources to take care of our valuable clients.

We offer: Assessments, Configuration & Installation, Disaster Recovery/Backup, Mobile Device Management, Network Review, Onsite Repair, Security Assessments and Wireless Infrastructure. We also offer Physical Security Services such as Surveillance Systems, Video Intercom, Building entry Management, Gate and Access Controls, Burglar Alarm Security, Medical GPS Pendants, Environmental Sensors: Gunshot Detection – plus, Structured Cabling.

The Advantages of Working with SpaceBound Solutions

Personalized Solutions: One size does not fit most. We offer tailored solutions fitting your specific needs. Whether it's products, services or both, we personalize a solution that is right for you and your budget

Your Trusted Source: There are no fees for kicking around an idea or an initial onsite walk-thru assessment

Micro and Macro Projects and Products: No project or product purchase is too large or too small.

Solid Financials: \$10M working line of credit and a \$2M pre-established working line of capital with JP Morgan Chase

Net Terms: Pre-authorized net-terms

Live Chat: Online chat operators are ready to assist you during normal business hours

Order Processing: We process up to 7,000 orders daily from our state-of-the-art warehouses

Customer Service: With 20+ years of combined experience, your call will be answered by a U.S. based on site live rep who is ready to serve you

Dedicated Representatives: You'll receive a dedicated personal account representative who will understand your specific needs and budgetary requirements. And yes, we are more than happy to come to you.

Technical Support: Our in-house support and technical assistance team will respond within 24 hours or sooner

Quick Order Fulfillment: Tech products are shipped within 24 business hours after processing

Satisfaction Rating: We have an A+ rating with the BBB and a 3A1 with the D&B

Competitive Pricing: We are looking for long-term relationships with our customers and offer highly competitive pricing to the B2B, Government and **Education sectors**

Our Partners











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Past Performance

Department of Justice, Department of Veterans Affairs, Department of Agriculture, Department of Homeland Security, DEA, FBI, IRS, National Park Services, Social Security Administration, U.S. Air Force, U.S. Army, U.S. Coast Guard, U.S. Navy, U.S. Marine Corps, U.S. Customs and Border Protection, White House, COTA, ODOT, City of Cleveland, Cuyahoga County Ohio, Medicare Payment Advisory Commission + Many more!

NAICS Code Categories: 541519, 423410, 423420, 423430, 423610, 423620, 423690, 443142, 453210, 454110, 561621